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“...Outsourced Element Monitoring...”

TechTell Starter Package - Product Description

Overview-

TechTell provides outsourced element monitoring for IP and non-IP based networks. TechTell services use a proven Network Operation Center management tool, called *T'aira*, *Ta'aira integrates seamlessly with the TechTell “M” series hardware appliance*. The TechTell service offering allows us to remotely monitor and track your IP and Non-IP based elements on a cost effective, 24x7 basis. TechTell is a proven industry leader with a customer base that spans cities, counties, port authorities, public safety, school districts, private industry, health care and public utility districts.

Hardware (TechTell - M2500)

Components	Solid State
MTBF	>30000 Hours
Data communication	Stateful/Non-stateful with historical state awareness Store-and-Transmit Data Capture upon Layer 3 failure. Aggregation of multiple data channels into a single display



Software (T'aira)

Components	Web-based Element View Web-Based Ticketing 24 x 7 Communications with Network Monitoring Center Hosted Application
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Service

Functions	24 x 7 Live Element Monitoring 24 x 7 Live Call Out Notification 24 x 7 Software Utilization
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Starter Package

Probes	SNMP SMTP Redundant path fail-over	ICMP TCP/UDP 100's more available
Pricing	TechTell has many pricing models to meet the needs of your organization. TechTell's starter package including 24x7 live monitoring our M-2500 hardware device and 5-network device probes starts at \$600 per month.	

Integration Process

- Network information exchanged
- Hardware configured and shipped
- Escalation and contact information gathered
- Hardware device placed in your network
- Testing performed
- 24x7 Monitoring implemented